



In the first instance the person answering the Healing Hands Wildlife Care phone , or receiving a telephone call in relation to wildlife, maybe neither the rescuer nor the rehabilitator.

The person receiving a call is responsible for this information to be collated and to be passed on to the appropriate person

When receiving the call please follow procedure

- Who is the caller
- Phone number of caller
- Address of caller
- Animal in need of rescuing a. Species
- Approximate Age
- Injuries (If known]
- Address of where wildlife was found
- Is wildlife in caller's care or Where is animal now ?

Please reassure caller that we will do whatever we can to help the wildlife that is injured or lost or orphaned,

that we have trained volunteers and appropriate equipment and facilities

1. Can caller drop off animal or Can we pick up animal?

Decision:

Who will be the rescuer? (Record)

Where will animal be dropped off or picked up from. (Record)

All information to proceed with rescued wildlife in a timely appropriate manner

All members of Healing Hands Wildlife Care should be capable wherever possible to rescue wildlife when contacted.

Emergency Phone Procedures

Healing Hands Wildlife Care
(Great Southern WA) Inc

EMAIL:
healinghandsgreatsouthern@gmail.com